

## Hello to registrants for All the Rivers on Saturday, Feb 27!

We are delighted you will be joining Sound Circle and Resonance Women's Chorus for All the Rivers. We offer a tech support number and some tips for optimal viewing below.

The concert starts at **1:00 pm Mountain Time**. We're excited about having guests from around the world for this show. Please be sure to calculate the time zone difference accurately! We suggest you **log in 15 minutes early**, just to be sure you have no trouble getting into the concert. We will open the doors at 12:45.

The audience will be muted during the concert. **We'll have the chat feature open** before the concert starts and at the end, so you can type messages either to everyone or privately to another individual. After the concert, we'll have a live talk-back session using the "raise hand" feature of Zoom.

**If you have trouble getting into the concert, or you need technical assistance** during the meeting, please contact Kit by text: 720-727-7648. You might keep this handy in case you need to find that number.

We are grateful for Zoom and amazed by what we can do with it, but we do notice that unexpected things happen sometimes. If you have trouble during the concert:

- be patient and see if it resolves on its own
- check your device's volume
- log out of zoom and log back in
- log out of zoom, restart your device, and log back in
- text Kit at 720-727-7648

Please make sure **your device is plugged in** or you are confident you've got 90 minutes of battery power. Charge wireless keyboards or mice, too.

### Viewing options in Zoom:

- If you view from a laptop or desktop, you will have more viewing controls than with a tablet or phone.
- During the concert, we'll invite you to switch between speaker view and gallery view. If you aren't familiar with doing this, play with them during the pre-show time. It's important to realize you can control the view you have during a zoom gathering.
- On laptops and desktops, the View options are in the top right. You can also choose Fullscreen for the biggest image. We'll talk you through a few more settings at the beginning of the show.
- On iPads, options are more limited; speaker/gallery view are on top left.

**Here are a few tips for optimal concert-going experience**—none of these are required, but if you are motivated:

- Consider upgrading to the newest version of Zoom at <https://zoom.us/download> for best performance. They keep improving it. The current version is 5.5.2.
- Close other applications (especially those that utilize wifi) on your device.
- Turn off other devices that access wifi in your house. Maybe other household members would like to join you for the concert!
- Being close to the router in your home or plugging your computer directly into the router are recommended ways to improve your internet connection
- Some people like using headphones or earbuds for better sound quality.

**Thank you** for joining us in this unusual format in this unusual time. We are excited to share this program with you.